

# VoIP Discovery Utility Program Instructions



TITLE:  
VoIP Discovery Utility Program Instructions

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# Revision History

Revision Level	Date	Description
A	01/28/2011	This is the first release as a 93 part number document. The original document number was 910028A.



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## 1.0 Overview

The Discovery Utility scans the network and reports back any found VoIP devices that are attached to the physical network. Discovery requests cannot be passed across routers, so only devices on the "inside" of an installation's router(s) can be discovered. Currently, the following CyberData products support the VoIP Discovery Utility:

- 010844, Speaker, VoIP, Indoor Paging, SIP, Ceiling/Wall Mounted
- 010846, Gateway, PoE-VoIP Paging, SIP Version
- 010859, Amplifier, VoIP Loudspeaker, AC Powered
- 010860, Amplifier, VoIP Loudspeaker, Wireless
- 010861, Amplifier, VoIP Loudspeaker, PoE
- 010881, Controller, VoIP Zone, 4-Port Audio Out

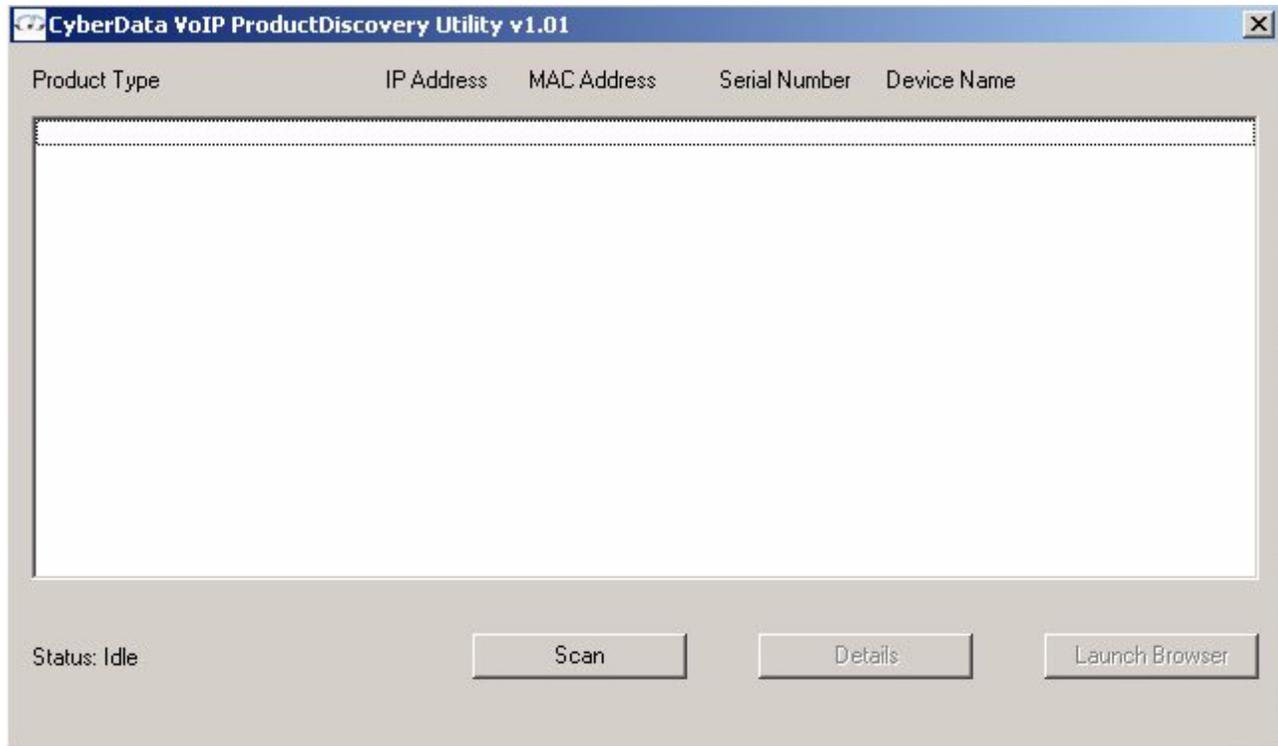
**Note** The utility will report the words **Unknown VoIP Device** for any product that responds to, but is not recognized by the utility. If you experience this, you should update your Discovery Utility.



## 2.0 Procedure

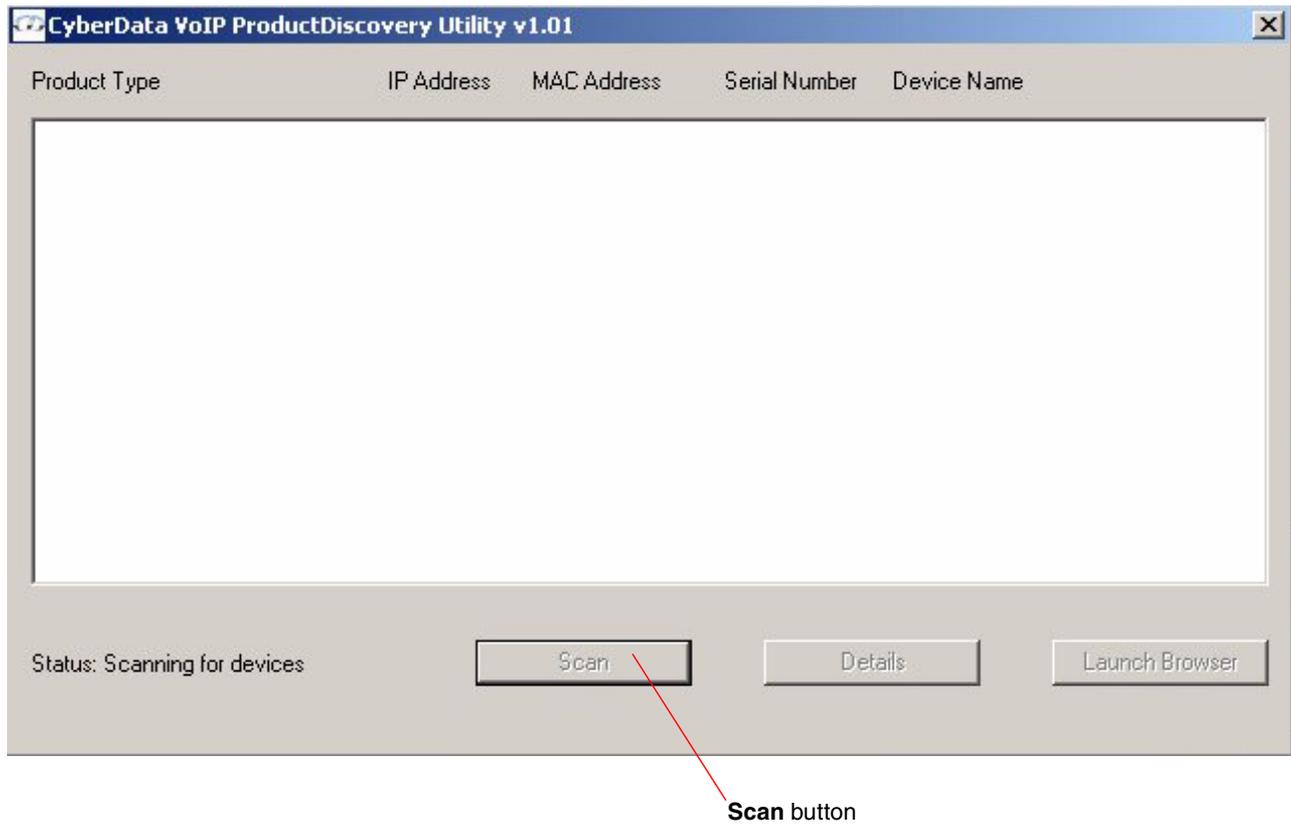
2.1 Launch the utility and you will see the following:

**Figure 1. Utility Window During Idle Status**



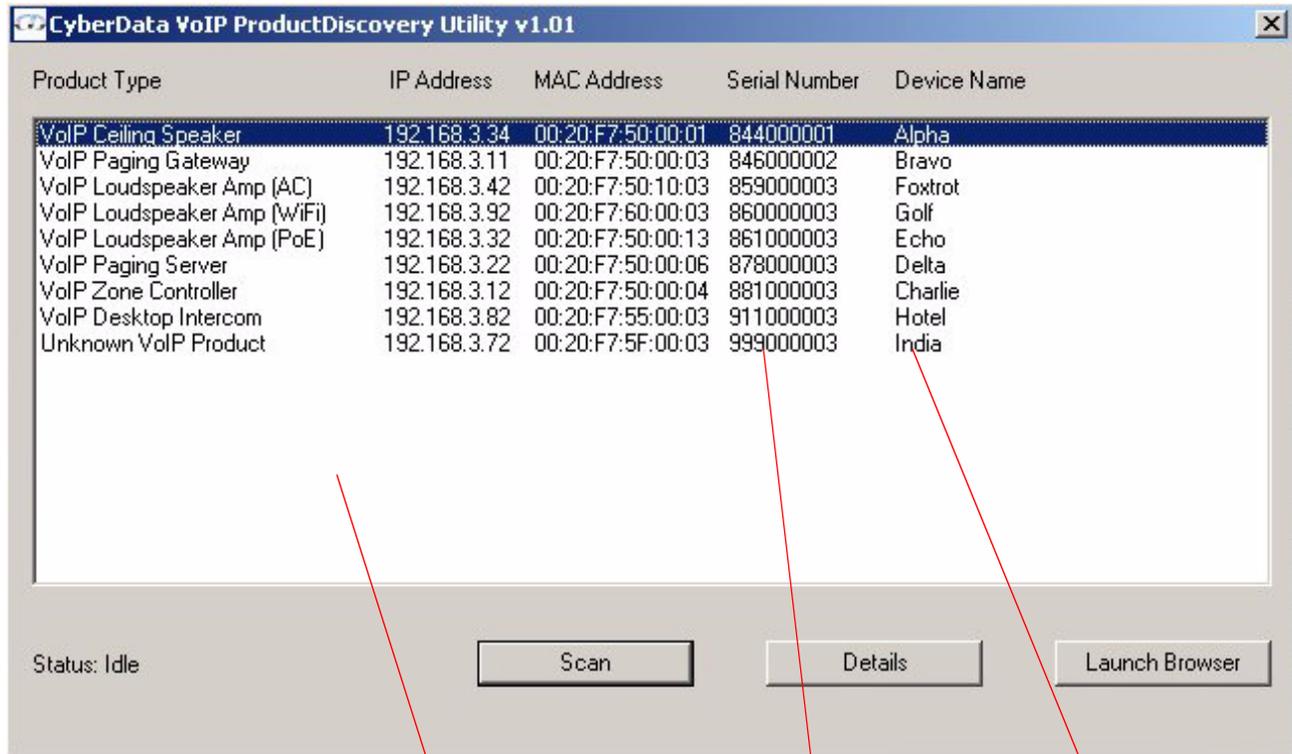
2.2 Click on the scan button and wait.

**Figure 2. Utility Window During Scanning Status**



2.3 When devices are found, they are displayed and sorted by serial number.

Figure 3. Utility Window After Devices are Found



White area

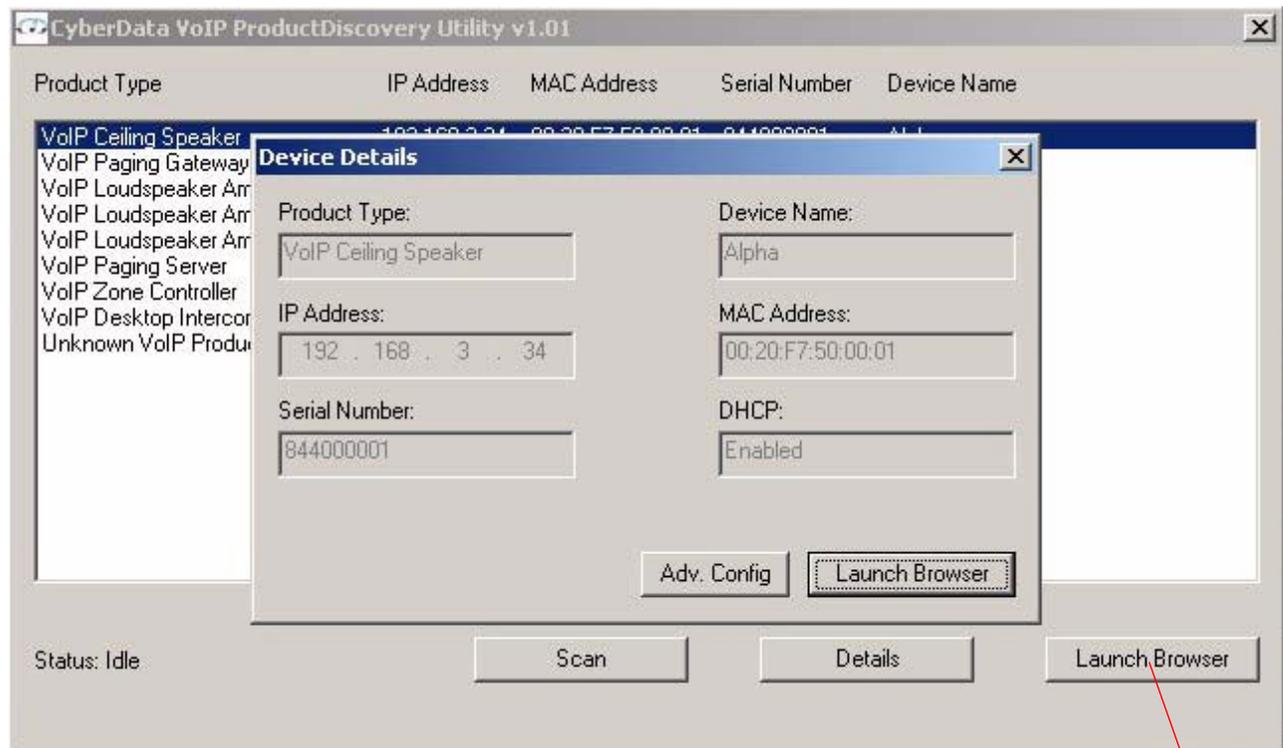
Sorted by Serial Number

Devices Found

2.4 You may sort the list by the name of the device. To do so, right-click anywhere in the white area and select **Sort by name** in the submenu.

2.5 Double-click a device in the list to view its details. The **Device Details** window will appear.

**Figure 4. Device Details Window**



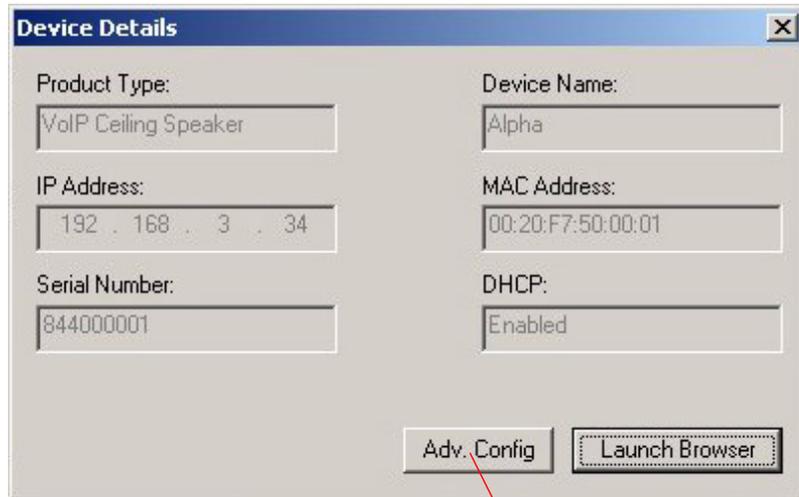
Launch Browser

2.6 To view the device's web page, click on the **Launch Browser** button to launch a web browser.

**Note** The **Launch Browser** option will only work if the device's IP settings are configured correctly and the device resides on the same subnet as your computer.

- 2.7 In the **Device Details** window, you can change the device's basic IP configuration by clicking on the **Adv. Config** button (Figure 5). The **Advanced Configuration** window will appear (Figure 6). This is useful in situations where the device cannot be reached via a web browser because it is mis-configured.

**Figure 5. Advanced Configuration Button**



**Advanced Configuration Button**

**Figure 6. Advanced Configuration Window**

